

**GRAND CANAL DOCK  
DIRECTORY OF LOCAL SERVICES  
AND USEFUL INFORMATION**

**COMPILED BY**

**GRAND CANAL DOCK  
RESIDENTS ASSOCIATION**

**JUNE 2020**

## TABLE OF CONTENTS

About This Directory	3
About Grand Canal Dock Residents Association	4
Further information about Grand Canal Dock	5
THE LOCAL AREA	6
Apartment Complexes & Management Companies	6
Streets in Grand Canal Dock – Who is responsible	9
Garda Stations	10
ISSUES AND SERVICES	11
Construction Work	11
Litter and Pollution	12
Parking Enforcement	12
Bin Collections	12
PUBLIC REPRESENTATIVES	14
Dublin City Councillors	14
TDs	14

## ABOUT THIS DIRECTORY

The Grand Canal Dock Directory of Local Services and Useful Information has been compiled by Grand Canal Dock Residents Association (GCDRA) to provide residents with information and points of contact for local services such as street cleaning, waste collection, parking enforcement, etc.

It also sets out to help residents understand which entities are responsible for maintaining public areas such as roads and footpaths, especially as management of the area transitions from Dublin Docklands Development Authority (DDDA) to Dublin City Council (DCC) and Grand Canal Harbour Management Company (GCHMC).

The information in the Directory is compiled from a variety of online sources. It is correct to the best of our knowledge at the time of writing. It is a work in progress and will be updated from time to time.

Please note that any enquiries or complaints relating to local services should be made directly to the relevant body.

Updates, corrections and additions to the Directory are welcome. Please email [gcdresidentsassociation@gmail.com](mailto:gcdresidentsassociation@gmail.com).

[Return to Table of Contents](#)

## ABOUT GRAND CANAL DOCK RESIDENTS ASSOCIATION

Established in 2015, Grand Canal Dock Residents Association (GCDRA) is devoted to enhancing the quality of life for all residents in the Grand Canal Dock area. As people who are living in the area, we are working to create the community in this designated high-density population zone.

GCDRA is represented on the 'Docklands Oversight and Consultative Forum', that advises Dublin City Council on issues relating to the Docklands.

More information is available at [www.gcdra.ie](http://www.gcdra.ie)

The area covered by GCDRA is within the shaded area shown on the map below.



[Return to Table of Contents](#)

## FURTHER INFORMATION ABOUT GRAND CANAL DOCK

### [www.dublindocklands.ie](http://www.dublindocklands.ie)

Information about the Docklands - history, living and business in the Docklands and visitor information from Dublin City Council.

### [www.dublindocklands.ie/about-us/dublin-docklands-sdz/docklands-sdz](http://www.dublindocklands.ie/about-us/dublin-docklands-sdz/docklands-sdz)

Information about the Docklands Strategic Development Zone (SDZ) including vision and themes for development from Dublin City Council Docklands Office.

### [mygrandcanaldock.ie](http://mygrandcanaldock.ie)

A directory of services and facilities including news and information on behalf of Grand Canal Harbour Management Company.

[Return to Table of Contents](#)

## THE LOCAL AREA

### Apartment Complexes & Management Companies

#### **Alto Vetro**

Management Company: Alto Vetro Management Ltd. CRO Number: 442320

Managing Agent: Lansdowne Partnership, 69 Mespil Rd, Ballsbridge, Dublin 4 | 01 6601922 | [info@lansdownepartnership.ie](mailto:info@lansdownepartnership.ie)

#### **Butlers Place**

Management Company:

Managing Agent:

#### **Butlers Court**

Management Company: Butler's Court Management Company Ltd. CRO Number: 378749

Managing Agent: Just Property, 24 Thorncastle St, Dublin 4 | 01 631 5255 | [info@just-property.ie](mailto:info@just-property.ie)

#### **Camden Lock**

Management Company:

Managing Agent:

**Charlotte Quay Dock** (The Locks, The Westmoreland, The George, The Jessop, The Camden, Millennium Tower)

Management Company: Charlotte Quay Dock Owners' Management Co. CRO Number: 274926

Managing Agent: R.F. Property Management Ltd., Ulysses House, Foley Street, Dublin 1 | 01 888 1414 | [info@rfpm.ie](mailto:info@rfpm.ie)

#### **Dock Mill**

Management Company: Donburn Properties Company. CRO Number: 327132

Managing Agent: Cushman and Wakefield, 164 Shelbourne Road, Ballsbridge, Dublin 4 | 01 6399299 | <https://www.cushmanwakefield.com/en/inquire>

## **Forbes Quay**

Management Company: Forbes Quay Owners' Management Company CRO Number: 420137

Managing Agent: R.F. Property Management Ltd., Ulysses House, Foley Street, Dublin 1 | (01) 888 1414 [info@rfpm.ie](mailto:info@rfpm.ie)

## **Gallery Quay**

Management Company: Gallery Quay Management Company Clg. CRO 369053

Managing Agent: Aramark Property, 5<sup>th</sup> Floor, St Stephens Green House, Earlsfort Terrace, Dublin 2 | 01 871 5400

## **Grand Canal Wharf**

Management Company:

Managing Agent: O'Dwyer Real Estate Management, Silverstone House, Ballymoss Road, Sandyford Industrial Estate, Dublin 18 | 01 6603822 | [enquiries@odpm.ie](mailto:enquiries@odpm.ie)

## **Hanover Quay (Hanover Dock, Hanover Wharf, Hanover Riverside, Hanover Reach, Hanover Quarter)**

Management Company: HQ Management Owners' Management Co. CRO 392251

Managing Agent: O'Dwyer Real Estate Management, Silverstone House, Ballymoss Road, Sandyford Industrial Estate, Dublin 18 | 01 6603822 | [enquiries@odpm.ie](mailto:enquiries@odpm.ie)

## **Longboat Quay (North and South)**

Management Company: Longboat Quay Management Company Ltd. CRO number: 393413

Managing Agent: Stephen Byrne Property Management | 01 6751710 | [management@longboatquay.ie](mailto:management@longboatquay.ie)

## **Malt House Apartments**

Management Company:

Managing Agent:

## **Park House Benson St**

Management Company:

Managing Agent: Just Property, 24 Thorncastle St, Dublin 4 | 01 631 5255 | [info@just-property.ie](mailto:info@just-property.ie)

## **South Dock Apartments**

Management Company:

Managing Agent: Your Home from Home | 01 6781166 |

## **The Marker Residences Apartments**

Management Company:

Managing Agent: I-Res Irish Residential Properties REIT plc., Unit 4b Lazer Lane, Grand Canal Square | 01 518 0300 | [letting@iresreit.ie](mailto:letting@iresreit.ie)

## **The Waterfront**

Management Company:

Managing Agent:

## **The Waterside Apartments**

Management Company: The Waterside Management Clg, Charlotte Quay, Dublin 4. CRO 231975

Managing Agent: Paramount Estates Ltd, Corrig Rd, Sandyford Business Park, Sandyford, Dublin 18 || 01 293 9066 | [info@paramountpm.ie](mailto:info@paramountpm.ie)

**[Return to Table of Contents](#)**



## Streets in Grand Canal Dock – Who is responsible

Roads and footpaths are managed by two entities: Dublin City Council (DCC) and Grand Canal Harbour Management Company (GCHMC). Therefore responsibility for services such as street cleaning, on-street parking, public lighting and landscaping falls either to DCC or GCHMC depending on the street. Many streets (though not all) are in the process of being transferred to Dublin City Council.

*Tip: To identify who is responsible for a particular street, check the identity of the bins!*

The following table sets out the current status of street ownership / management in the area (subject to change).

<b>Grand Canal Harbour Management Company (GCHMC)</b>	<b>GCHMC To be taken in charge by DCC</b>	<b>Dublin City Council (DCC)</b>
Horsefair Road	Blood Stoney Road	Green Street East
Grand Canal Quay	Longboat Quay South (footpaths)	Benson Street
Chimney View	Lazer Lane	Forbes Street (carriageway only)
Admiral Brown Walk	Campshire on Hanover Quay from Grand Canal to Blood Stoney Road (footpaths)	Hanover Quay between Forbes Street and Blood Stoney Road (carriageway only)
Asgard Road	South Dock House (footpaths)	Sir John Rogerson's Quay (carriageway only)
Marine School Walk	Forbes Street (footpaths only)	Campshire on Hanover Quay from U2 warehouse to Camden Lock
Grand Canal Square	Sir John Rogerson's Quay from	Sir John Rogerson's Quay

	Cardiff Lane to Marine School Walk (campshire and footpaths)	from Marine School Walk to Britton Quay (campshire and paths)
	Misery Hill	
	Hibernian Road	

Streets managed by Dublin City Council are serviced by Dublin City Council.

The first point of contact for Dublin City Council is usually Customer Services.

Customer Services

Dublin City Council

Civic Offices, Block 3, Floor 0

Wood Quay, Dublin 8.

Tel.: (01) 222 2222

Email: [customerservices@dublincity.ie](mailto:customerservices@dublincity.ie)

Website:

[www.dublincity.ie](http://www.dublincity.ie)

Streets managed by Grand Canal Harbour Management Company are serviced by Apleona Real Estate, a facilities management company.

Apleona asks that residents report issues in relation to areas under their control through the management company (or agent) of the apartment block where the resident lives.

([See Apartment Complexes & Management Companies above](#)).

In addition, issues can be raised on behalf of residents at quarterly meetings of GCHMC to which apartment block management companies (or agents) are invited.

## Garda Stations

- Pearse St Garda Station, Dublin 2 T: 01 666 9000.  
Community Guard for the Grand Canal area: Garda David Irwin.  
Email: <david.p.irwin@garda.ie>.
- Irishtown Garda Station 57a Irishtown Road, Dublin 4. T: 01 666 9600.
- For immediate assistance, call 999.

[Return to Table of Contents](#)

## ISSUES AND SERVICES

### Construction Work

Construction work is permitted during the following hours:

Monday to Friday:	07.00 – 18.00
Saturday:	08.00 – 14.00

Sundays and Public Holidays: No work permitted on site unless agreed in advance by Dublin City Council (DCC).

DCC (Decisions Section, Planning and Property Development) may grant permission for out-of-hours work. Where permission is granted, the Dublin Docklands Office receives notification, and the information is forwarded upon request to interested groups e.g. management companies or agents for apartment blocks, individual residents. If you wish to receive such notifications, please contact [infodocklands@dublincity.ie](mailto:infodocklands@dublincity.ie).

In addition, construction hours are often specifically conditioned at the planning permission stage, and therefore are enforced by the Planning Enforcement Section of Dublin City Council. To see specific construction conditions, you can [search for a Planning Application here](#).

Alternatively, contact the Planning Enforcement Section or Air Quality and Noise Control Unit for information on construction work, including timings and out-of-hours work. If you wish to register a complaint, please include full information including date, time, location, etc. and provide photographic or video evidence where possible.

Planning Enforcement Section, Planning & Property Development Department.  
Block 4, Floor 2, Civic Offices, Wood Quay, Dublin 8  
T +353 1 222 2147 | F +353 1 222 2669 |  
E: [planningenforcement@dublincity.ie](mailto:planningenforcement@dublincity.ie)

Environmental Health Officer,  
Dublin City Council, Air Quality Monitoring & Noise Control Unit  
Civic Offices, Wood Quay, Dublin 8  
Tel: 01 2223746 / 01 2222222  
E: [customerservices@dublincity.ie](mailto:customerservices@dublincity.ie)  
More info: <http://www.dublincity.ie/main-menu-services-water-waste-and-environment/air-quality-monitoring-and-noise-control>

[Return to Table of Contents](#)

## Litter and Pollution

Streets serviced by Dublin City Council: <http://www.dublincity.ie/main-menu-services-water-waste-and-environment-waste-and-recycling-litter-graffiti-and-pollution-3>

Dublin City Litter Hotline – 1800 251500  
Central Area Litter Hotline – 1800 248348  
By Email – [customerservices@dublincity.ie](mailto:customerservices@dublincity.ie)

Streets serviced by Apleona: contact the management company (or agent) for your apartment block.

## Parking Enforcement

Streets serviced by Dublin City Council: Dublin Street Parking Services (DSPS)

Dublin Street Parking Services, P.O. Box 9965, Dublin 2  
Phone: 01 602 2500, select option 4 to speak to an operator.  
Email: [info@dspd.ie](mailto:info@dspd.ie)  
Website: <https://dspd.ie/>

Streets serviced by Apleona: Apcoa Parking Ireland  
Apcoa Parking Ireland, Millbank Business Park, 11 Lower Lucan Rd, Lucan, Co. Dublin  
Phone: 0818 462888  
Email: [info@apcoa.ie](mailto:info@apcoa.ie)  
Website: [www.apcoa.ie](http://www.apcoa.ie)

## Bin Collections

Dublin City Council Bye-Laws set out times during which bin collections are permitted. The permitted times vary depending on the zoning of the area.

Many streets in Grand Canal Dock are situated within the zone known as the Central Commercial District (CCD). For streets within the CCD, the Bye-Laws stipulate that all waste collection (business and residential) can only take place between 7pm and 12 midnight on collection days.

For streets outside the Central Commercial District (CCD), collections can only take place between 6am and 9pm on collection days. At weekends and Bank Holidays, collection times are restricted from 8am to 8pm.

Collection days are agreed with Dublin City Council. The Bye-Laws apply to all businesses and residents in the area equally. Waste companies must adhere to the Bye-Laws or risk sanctions.

See [Appendix A of DCC's Waste Bye Laws](#) for a map of streets in the Central Commercial District and Bye-Laws for the Storage, Presentation and Collection of Household and Commercial Waste (2013).

For queries or complaints regarding waste collection, contact the waste management company itself and/or:

Dublin City Council  
South East Area, Block 2 Floor 4, Civic Offices, Wood Quay, Dublin 8.  
T: 01222 2362 or 012222499  
E: [customerservices@dublincity.ie](mailto:customerservices@dublincity.ie)

To register a complaint, please include full information including date, time, location, etc. and provide photographic or video evidence where possible.

Late waste collections can be reported to the litter warden who can issue the company with a €75 fine. Contact DCC for details of the litter warden.

### **Waste companies operating in Grand Canal Dock**

**Panda Ozo**  
<https://www.panda.ie/> | 1890 626262 Or 01 8298992

**Thorntons**  
<http://thorntons-recycling.ie/domestic/domestic-services/> | [info@thorntons-recycling.ie](mailto:info@thorntons-recycling.ie) | 01 6235133 |

**[Return to Table of Contents](#)**

## PUBLIC REPRESENTATIVES

### Dublin City Councillors

Administrative area: South East Area  
Local electoral area: South East Inner City

#### South East Inner City

Councillor Claire Byrne (Green Party-Comhaontas Glas)  
Councillor Danny Byrne (Fine Gael)  
Councillor Daniel Céitinn (Sinn Féin)  
Councillor Kevin Donoghue (The Labour Party)  
Councillor Mannix Flynn (Non-Party)

*Term: 24 May 2019 – 24 May 2024.*

Contact details:

<https://www.dublincity.ie/councilmeetings/mgMemberIndex.aspx?FN=WARD&VW=LIST&PIC=0>

### TDs

Electoral area: Dublin Bay South

Chris Andrews, TD Sinn Féin  
Eoghan Murphy, TD (Fine Gael)  
Jim O'Callaghan, TD (Fianna Fáil)  
Eamon Ryan, TD (Green Party-Comhaontas Glas)

*Term: 2020 – up to 2024.*

Contact details:

<https://www.oireachtas.ie/en/members/tds/?tab=constituency&constituency=%2Fie%2Foireachtas%2Fhouse%2Fdail%2F32%2Fconstituency%2FDublin-Bay-South>

**[Return to Table of Contents](#)**